

## PRIVACY STATEMENT

We value you as a customer and respect your right to privacy. We know that you purchase our products and services because you trust that we stand behind our promises. We pledge our commitment to treat your information responsibly, and we created this privacy policy to show you that we are working hard to protect your privacy.

### **Confidentiality and security**

We use physical and technical safeguards to protect your information. We restrict access to your information to those who need it to perform their jobs. Third-party business partners are bound by law to use the information only for our purposes. They may not disclose it or use it in any other way. We comply with all data security laws.

### **Collecting your personal information**

We collect personal information about you from different sources. For example, we collect information you send us on applications and forms. We also collect information from your transactions with our sister companies, others, or us. We may collect information from a consumer-reporting agency, demographic firm, or medical provider. This collection depends on the product or service you request.

### **Sharing your personal information**

We do not sell your information to anyone. We may share this information with a business that carries out services and marketing for us. We may share your information as required or permitted by law. We may share your information for a legal or regulatory purpose or to combat fraud. This sharing depends on the products you select. These include the following types of information.

- We may share information we receive from you on applications or other forms. This may include your name, address, beneficiaries, Social Security number and family member information. This may also include assets, income, and the property address and value.
- We may share information from your transactions with our sister companies, or us. This may include your account balance, policy coverage, and payment history. This may also include premium paid, preferences, claims, and purchase method.
- We may share information we receive from a consumer-reporting agency or other report. This may include, your credit report, motor vehicle and driver data. This may also include medical and employment data, loss history reports, and other driver data.
- We may share information with companies that perform marketing services on our behalf. As permitted by law, we may disclose some information to other financial institutions with which we have joint-marketing agreements, and we may disclose some information to sister companies to cross-market.

### **Information sharing and opt out**

We sent you this privacy statement because you purchased a financial or insurance product from an agent that allows us to share your information with other Nationwide Companies to cross-market our other products that might interest you. We may have joint-marketing agreements with other third-party business partners. We may share your information with these third parties. You can ask us not to share your information for marketing purposes with other Nationwide Companies, other third parties, or both. If you choose to do so, please call us toll free at 1-866-280-1809. If you have already opted out, you do not need to do so again.

We will not share the personal information of Vermont customers with any Nationwide affiliates or third-party companies for marketing purposes without your consent.

### **Using your medical information**

Sometimes, we must collect medical information to provide you a product or to pay a claim. We do not use or share your medical information for any marketing purpose unless we receive your permission. We use medical information when:

- Underwriting insurance
- Servicing your policy, account, or claim
- As required or permitted by law
- At your request and with your authorization

## Questions

We value our customers and want you to understand how we use the information we collect. Please contact us if you have any questions about our privacy policy. We will provide you a copy of your personal information that we control and can reasonably retrieve. To access your information, you must provide the following:

1. All policy numbers you want to access.
2. Please sign your request and have your signature notarized. This helps us ensure the identity of the person requesting the information.

We do not currently charge a fee to cover the cost of providing you with a copy of this information. However, we reserve the right to charge a small fee in the future. You may request that we correct your personal information in our files. Please note that we do not control information provided by third parties. So, you will need to contact the third party to correct any information from them. Sometimes we obtain your consumer or credit report. If so, you may request the credit-reporting agency's name and address. You may ask the agency to give you a copy of your report.

### **Please send privacy inquiries to:**

Nationwide Insurance  
Attention Customer Relations - Privacy  
One Nationwide Plaza, 1-5-28  
Columbus, Ohio 43215

When you write to us, please include your name, address, and policy number, and your agent name and number, if you know it. You can contact your agent to change information that we control, such as your address. Or, you may contact your Nationwide Service Center. The phone number is in your policy packet. This privacy statement describes our privacy practices for both current and former customers. We will provide one copy of this notice to joint policy or contract holders. Please share this information with everyone covered by your policy or contract. If you request, we will send more copies of this statement.

Thank you for choosing us. *Nationwide Is On Your Side.*®

This privacy statement is made on behalf of Nationwide Mutual Insurance Company and its affiliates and subsidiaries, which includes the companies that offer auto, home, property, life insurance, banking services and investments. This includes the following companies:

Nationwide Mutual Insurance Co.  
Nationwide Mutual Fire Insurance Co.  
Nationwide Property and Casualty Insurance Co.  
Nationwide General Insurance Co.  
Nationwide Insurance Company of America  
Nationwide Affinity Insurance Company of America  
Nationwide Insurance Company of Florida  
Nationwide Lloyds  
Colonial County Mutual Insurance Co.  
Nationwide Assurance Co.  
Nationwide Securities, Inc.

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